

FOR DAMAGED PARTS/SHORTAGES OR ERRORS

1. You must notify Eckler's within five (5) days.
2. Keep all shipping cartons until you are advised otherwise.
3. Call Customer Service at (800) 327-4868 to report damage.
4. If your shipment involves a bill of lading, please note all box damages and/or missing boxes on the bill of lading.

RETURNS WILL NOT BE ACCEPTED FOR THE FOLLOWING REASONS:

Special orders, custom products, personalized items, electrical products, computer chips, exhaust products after installation, scanners, tools, books, videos, or CDs/DVDs, partial kits or sets, any parts with alterations or if the part(s) appear to be used in any manner.

RETURN INFORMATION

- There is no need to call for authorization.
- Complete this form and include it with the parts being returned.
- Send the package to:

Eckler's Returns
7980 Grissom Pkwy
Titusville, FL 32780

- Except for the reasons listed above, part(s) may be returned within 60 days from the original ship date.
- Parts must be returned in the original packaging.
- Refunds will be issued in the amount of the product's purchase price in the form of the original payment method.
- Allow up to three weeks from the date of shipment for processing refunds, credits, and exchanges.

NOTE: Returned packages must be sent shipping charges prepaid. **Outgoing or incoming shipping charges will NOT be refunded.** COD packages will not be accepted. It is recommended that all returns be insured and shipped with a carrier providing a method of tracking in the event that your shipment is lost or damaged.

Name (please print) _____			
Street Address _____			
City _____		State _____	Zip _____
Phone Number _____		Customer Number (if known) _____	
Email Address _____			

REASON CODES			
10 Defective item (give details below)	16 Error in ordering	21 Not as described	26 Core return
12 Does not fit (give details below)	18 Wrong item shipped	22 Duplicate shipment	28 Damaged in shipment
14 Arrived too late	20 Did not like (give details below)	24 Did not order	

Please list the items you are returning below:

Reason Code	Item Number	Quantity	Description

Refund Merchandise Total Exchange Items Below

Item Number	Quantity	Description	Price

LIMITED WARRANTY

Eckler Industries, Inc. will not be responsible for any damage or loss caused by delays, failures, or other consequential damage, nor for labor, transportation, or any other charges incurred in the replacement or repair of a defective item. Eckler Industries, Inc. accepts no responsibility for any consequences resulting from installation on vehicles operating beyond U.S. speed limits. See website for other guarantees and warranties.

RETURN MAILING LABEL

Cut along dotted line and attach to outside of return package.



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